

## FYE2025 FINANCIAL RESULTS (Year Ended 31 March 2025)

28 May 2025

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## **Key Messages**

Financial

- □ Moderate Revenue Growth: Insurance/Takaful Revenue rose 2.9% YoY to RM3.19 billion, supported by growth in Reinsurance and General Takaful segments.
- □ **Profit Decline Amid External Pressures:** Profit After Tax declined 9.1% YoY to RM394.2 million, primarily due to fluctuating trade sanctions and foreign exchange impacts on reinsurance assets during the recent quarter.

#### **Business**



**Group-Level** 

- Improved Insurance/Takaful Revenue influenced by strong earnings from Reinsurance and General Takaful.
- Family Takaful indicated positive turnaround mainly driven by improvement in agency business portfolio.

### □ Reinsurance/Retakaful Resilience

- Improved earnings continued to be influenced by VC and domestic treaties portfolios.
- Product innovation—including Cybersecurity Scheme and Cancer Precision Medication —continues to drive domestic market interest.

### Family Takaful Turnaround

- The positive turnaround activated by intensive engagement and promotional activities to expand recruitment drive and market outreach.
- Launched of rebranded IKHLAS Lestari and continued margins driven by IKHLAS Idaman and **IKHLAS** Bersama position us for continued success.

### General Takaful Momentum

Stronger Motor and Fire segments reflect strategic focus, with digital transformation and operational efficiency in play.



# **MNRB** Group



# **Group Performance Highlights**

Higher Insurance / Takaful Revenue Driven by Reinsurance and General Takaful with Positive turnaround of Family Takaful





## **Insurance / Takaful Revenue**

▲ 1.3%

Revenue increased 2.9%, primarily contributed by Reinsurance and General Takaful segments



▲ 8.7%

▲ 0.1%



▲ 2.9%

▼ 9.5%

YoY

# **Group Gross Premium / Contribution**

Premiums and contribution moderated by 6.0%

RM3,993.2 million	RM240.9 million	RM95.7 million	RM113.6 million	RM18.1 million	RM3,752.1 million
FYE2024	Lower production from MGA and Specialty portfolios	Lower production of Banca credit-related products, offset by the increase in Agency business	Strong growth in Motor and Fire portfolios.		FYE2025
	Retakaful/ Reinsurance	Family Takaful	General Takaful	MNRB, Associates and Elimination	TOTAL
FYE2025	2,251.7	615.1	963.8	(78.5)	3,752.1
FYE2024	2,492.6	710.8	850.2	(60.4)	3,993.2
ΥοΥ	▼ 9.7%	▼ 13.5%	▲ 13.4%	▼ 30.1%	▼ 6.0%



### **Group Profit after Tax**

Bottom-line eased 9.1% Mainly Influenced by External Headwinds

RM433.5 million	RM77.6 million	RM4.8 million	RM2.3 million	RM35.8 million	RM394.2 million
FYE2024	Mainly influenced by lower Investment Results	Driven by recovery of Agency business	Lower due to new Intermediary Related Expenses, in tandem with growth in Motor production	Largely attributed to fair value adjustment to share of results of associates.	FYE2025
	Retakaful/ Reinsurance	Family Takaful	General Takaful	MNRB, Associates and Elimination	TOTAL
FYE2025	310.8	12.6	61.0	12.6	394.2
FYE2024	388.4	7.8	63.3	(26.0)	433.5
YoY	▼ 20.0%	▲ 62.6%	▼ 3.7%	▲ 137.5%	▼ 9.1%



## **Group Profit and Loss**

### Bottom line eased by 9.1%, from operating expense and investment results

RM 'million	FYE2024	FYE2025	Variance (%)	
Insurance/Takaful Revenue	3,098.2	3,188.8	<b>2.9%</b>	Insurance/Takaful Revenue
Insurance/Takaful Expenses	(2,433.8)	(2,501.9)	<b>▲</b> 2.8%	Revenue increased dominantly
Net Expenses from Reinsurance / Retakaful	(170.0)	(224.3)	▲ 31.9%	and Takaful segments
Insurance/Takaful Service Result	494.4	462.7	▼ 6.4%	
Investment Results	601.0	394.4	▼ 34.4%	Investment Results
Net Insurance / Takaful Financial Result	(537.5)	(258.7)	▼ 51.9%	Mainly influenced by advers unfavourable fair value movem
Other Operating Income/(Expenses)	(71.7)	(149.7)	▲ 108.8%	realised gains and higher interes Forex loss on investment: RM82
Share of Results of Associates	44.6	6.5	▼ 85.5%	Forex loss on investment was r reserves.
Tax Attributable to the Participants	(25.1)	(0.8)	▼ 96.9%	Net forex impact: -RM12.4 millior
Profit Before Tax	505.8	454.3	▼ 10.2%	Profit Before Tax
Tax & Zakat	(72.2)	(60.1)	▼ 16.9%	Declined primarily due to lowe
Profit After Tax	433.5	394.2	▼ 9.1%	share of results of associates and



## **Investment Results - Snapshot**

**Group Total Return**<sup>\*</sup>

Stronger realised income driven by improved asset deployment and cash utilisation. Forex and market volatility weigh on 2H FY2025



### **Total Investment Results**



RM394.4

million

TOTAL

394.4

601.0

▼ 34.4%

476.8

553.0

▼ 13.8%

### **Investment Results**

Investment returns anchored by strong realised income, highlighting the strength of core performance, while FX movements from hedging activities remain aligned with liability exposures



**Investment Income Breakdown** 



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**FYE2024** 

Realised

**FYE2025** 

■ Unrealised ■ Forex

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### **Investment Results**

Shifting cash into higher-yield assets helped optimise returns with fixed income largely contributes to the overall performance.

	Total Return	Asset Size				
Asset Class	FYE 2025	FYE 2024	FYE 2025	GROWTH		
	(%)	(RM' mil)	(RM' mil)	Y-o-Y		
Fixed Income	6.15%	4,673	6,455	38%		
Deposits	3.74%	5,430	3,941	-27%		
Equity	4.53%	272	347	28%		
Others	2.90%	902	1,317	46%		
Total	5.00%	11,276	12,060	7%		



# Initiatives along the Group Sustainability Roadmap

Spearheading efforts towards Net Zero Carbon Organisation by 2050



### **NET ZERO ORGANISATION BY 2050**

#### Group Sustainability Roadmaps and Initiatives



#### Integration of Climate Risk

- ✓ The Group Risk Appetite Framework has been enhanced to incorporate climate-related risk considerations.
- ✓ Completed a Climate Risk Stress Testing (CRST) exercise using three long-term adverse scenarios from the Network of Central Banks and Supervisors for Greening the Financial System (NGFS), assessing both physical and transition risk impacts.



#### **Internal Capacity Building**

- ✓ Over 70% of employees participated in the Climate Game during Sustainability Week in Jan 2025, strengthening baseline sustainability awareness within the Group.
- ✓ 77% of employees passed Phase A of the Sustainability 101 module launched in Jan 2025, reflecting growing internal understanding.



#### **Strengthened Governance & Disclosure**

The Group Sustainability Disclosure Policy (GSDP) was concurrently adopted across the entities and supported by a Sustainability Data Collection SOP established on 31 March 2025.



#### **Responsible Procurement**

**Sustainability Due Diligence Questionnaire** (SDDQ) has been introduced into the procurement process to enhance visibility into supplier sustainability practices.

#### Investment Portfolio Management

Plans are in progress to adopt positive screening and actively engage investee companies to enhance sustainability performance.



### ✓ Completed GHG emissions calculation for Scope 1, Scope 2, and selected Scope

- ✓ Internal calculations for FYE 2025 are currently underway. These efforts will support the recommendation of a baseline year and inform interim and long-term emission reduction targets.
- ✓ The Scope 3, Category 15 (Investments) emissions review, conducted by MGTC and KPMG, confirmed our Investment methodology is aligned with the PCA.F standard..

#### **Sustainable Business**

**GHG Management** 

#### ASEAN Renewable Energy Pool (AREP)

3 categories for FYE 2024 with MGTC.

Takaful

# MRe continues active marketing efforts with brokers and direct insurers, complemented by regular engagements with the Technical Committee to ensure technical accuracy and alignment with strategic objectives.

#### Phased Underwriting Roadmap

MRe developed a phased roadmap to integrate sustainability into underwriting practices, providing structured guidance and incorporating global best practices.

#### Sustainability Underwriting Checklist

TIGB enhanced its risk assessment structure with the adoption of Sustainability Underwriting Checklist to support more responsible underwriting decisions.

#### **Enhanced Product SOP**

TIFB incorporated sustainability considerations into its latest Product SOP, including Sustainability / Maqasid checklist as part of product Ideation process.





# FYE2025 In Review



### New innovations: Malaysian Re

- Cyber Security Scheme a pioneering solution tailored for the growing cyber risk landscape.
- Cancer Precision Medication a first-ofits-kind covering cancer precision treatments.
- Renewable Energy Workshop an inaugural dialogue on renewable energy risk underwriting



### **Awards Received**

- Asian Reinsurer of the Year Bronze
- Takaful Solutions Brand of The Year
- Team of the Year General Insurance
- Takaful Solutions Brand of the Year
- The Most Improved Average Claims Approval Time for Own Damage Claims



## New products and initiatives: Takaful IKHLAS

- PA Microtakaful suites for targeted needs -IKHLAS Melindungi, IKHLAS Membantu, IKHLAS Bekerja, IKHLAS Merawat
- Subaru Takaful Protect a strategic collaboration for Subaru owners
- Digital Road Assist a digital-enabled support to enhance customer experience
- IKHLAS Lestari



### Our IKHLAS GO Serve Customer Portal,

launched on 30 September 2024, complements the GO Serve Claims portal, features a seamless, all-in-one digital experience. It empowers customers with selfservice capabilities —view details, make payments, report claims and get virtual support, all in one place.



### Appointment of new leadership

- Dato' Sulaiman Mohd Tahir as MNRB & Malaysian Re Chairman
- Dato' Rudy Rodzila Che Lamin as Interim PGCEO of MNRB, while continuing as PCEO of Takaful IKHLAS General
- Wan Ahmad Najib Wan Ahmad Lotfi as the PCEO of Takaful IKHLAS Family



## Ratings Affirmation and Voluntary Cession (VC)

- RAM Ratings: AA2/Stable/P1
- AM Best: A- (Excellent)
- Fitch Ratings: 'A' (Strong) with a Stable Outlook.
- VC Renewal: until 31 December 2027



# Reinsurance and Retakaful Malaysian Re





# Key Highlights – Malaysian Re

Sustained Insurance/Takaful Revenue and Service Results: Poised for Continued Growth



**MNRB** 

## **Gross Premium / Contribution**



MNRB

of

Facultative, and Retakaful segment

performance

VC,

Treaty,

# **Profit and Loss – Malaysian Re**

RM 'million	FYE2024	FYE2025	Variance (%)
Insurance/Takaful Revenue	1,863.5	1,887.8	<b>1.3%</b>
Insurance/Takaful Expenses	(1,436.2)	(1,452.7)	<b>▲</b> 1.1%
Net Income / (Expenses) from Reinsurance/ Retakaful	(90.3)	(93.4)	▲ 3.5%
Insurance/Takaful Service Result	337.0	341.7	<b>▲</b> 1.4%
Investment Results	275.1	111.4	▼ 59.5%
Net Insurance / Takaful Financial Result	(197.5)	(43.3)	▼ 78.1%
Other Operating Income/(Expenses)	10.0	(56.9)	▼ 669.1%
Profit Before Tax	424.5	352.9	▼ 16.9%
Tax & Zakat	(36.1)	(42.1)	▲ 16.6%
Profit After Tax	388.4	310.8	▼ 20.0%



# **Takaful IKHLAS**





# Key Financial Highlights – Takaful IKHLAS







# Family Takaful Takaful IKHLAS Family



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# Key Financial Highlights – Takaful IKHLAS Family

Positive Turnaround in Top and Bottom-line Performance: Clear Path for Future Expansion





## **Annualised Contribution Equivalent & Gross Contribution**

Regular Credit-related

#### **Annualised Contribution Equivalent Breakdown by Channels** (RM million) Agency Promising momentum, 73.3 65.3 reflecting the effectiveness of 4.4% recent agency development 32.7 initiatives 34.1 **Bancatakaful** 11.0% 23.8 Contributions declined from the 16.4 softening in credit-related 31.1% 16.8 14.7 business. **FYE2024 FYE2025 Corporate Solution** Corporate Solution Bancatakaful Agency Challenging performance, 12.5% **Breakdown by Business** (%) 10% 10% **FYE2024 FYE2025** 28% 37% 53%

### **Gross Contribution**



62%

Employee

Benefit



influenced by demands in the employee-benefits segment.

### Outlook

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Regular Contributions indicated an uptrend with IKHLAS Idaman and Individual Family Takaful products signals a healthy shift, supported by targeted initiatives aimed at expanding market reach and improving customer experience.

## MFRS17 Profit and Loss – Takaful IKHLAS Family

RM 'million	FYE2024	FYE2025	Variance (%)
Takaful Revenue	470.5	470.7	<b>0.1%</b>
Takaful Expenses	(393.9)	(425.0)	▲ 7.9%
Net Expenses from Reinsurance / Retakaful	(28.9)	(33.4)	▲ 15.6%
Takaful Service Result	47.7	12.3	▼ 74.2%
Investment Results	310.6	214.9	▼ 30.8%
Net Takaful Financial Result	(312.9)	(196.9)	▼ 37.1%
Other Operating Income/(Expenses)	(5.1)	(14.4)	▲ 183.2%
Surplus Attributable to the Participants	(21.8)	(3.7)	▼ 83.1%
Profit Before Tax	18.5	12.2	▼ 34.1%
Tax & Zakat	(10.8)	0.4	▼ 103.8%
Profit After Tax	7.8	12.6	<b>62.6%</b>

#### **Takaful Revenue**

Marginal increase driven by improved agency performance

#### **Investment Results**

Majorly affected by lower fair value gains, offset by higher gain on disposal of investments and dividend income.

#### **Profit Before Tax**

Primarily impacted by marginal improvement in Takaful Revenue, against higher management expenses.



## General Takaful Takaful IKHLAS General



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# Key Financial Highlights – Takaful IKHLAS General

Continuing Resilience: Strengthening Market Presence and Rebalancing Portfolio Diversification





## **Gross Contribution**



### **Outlook:**

- The portfolio remains well-balanced across Fire, Motor, and Other lines, ensuring resilience and adaptability to market shifts.
- Continued focus on product innovation and risk-based pricing is expected to further strengthen portfolio quality.



## MFRS17 Profit and Loss – Takaful IKHLAS General

RM 'million	FYE2024	FYE2025	Variance (%)
Takaful Revenue	801.4	871.0	▲ 8.7%
Takaful Expenses	(677.5)	(734.2)	▲ 8.4%
Net Expenses from Reinsurance/ Retakaful	(63.0)	(81.4)	▲ 29.3%
Takaful Service Result	60.9	55.4	▼ 9.0%
Investment Results	44.2	43.7	▼ 1.1%
Net Takaful Financial Result	(22.5)	(18.6)	▼ 17.7%
Other Operating Income/(Expenses)	3.2	2.3	▼ 28.2%
Surplus Attributable to the Participants	(3.3)	2.9	▼ 188.0%
Profit Before Tax	82.4	85.7	<b>4</b> .0%
Tax & Zakat	(19.1)	(24.7)	▲ 29.5%
Profit After Tax	63.3	61.0	▼ 3.7%

### Takaful Revenue

Driven by strong growth in Motor and Fire portfolios.

#### Investment Results

Muted investment income growth, largely due to equity valuation.

#### **Profit Before Tax**

Driven by higher takaful revenue, offset by increased acquisition costs and management expenses



# Outlook





## **Business Outlook**



### □ Reinsurance / Retakaful

- We expect to sustain continued growth in performance through strategic business remodeling strategies and portfolio diversification, particularly in high-potential regional markets.
- Amid ongoing global trade uncertainties and forex volatility, we are proactively managing exposure through prudent underwriting, currency risk hedging, and geographic diversification. These measures are designed to safeguard margins and ensure long-term resilience.



### □ Family Takaful

- Performance is set to improve through targeted agency recruitment, product innovation, and customer-centric enhancements.
- Our focus on expanding distribution reach and elevating service experience positions us well for sustainable growth, particularly in the individual and high-net-worth segments.

### General Takaful

- We anticipate continued growth in both top- and bottom-line performance, supported by a balanced portfolio mix and expansion into commercial and SME segments.
- Enhanced branding and promotional strategies, coupled with digital enablement, are expected to strengthen market presence and customer acquisition.



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